

Business Operations Narrative:

The operation of the proposed Lee's Summit storage facility will be managed by a local firm in KC that we have a contracted with for all our facilities in the greater Kansas City area. They will be managing the day-to-day operations of all of our facilities, including tenants moving in and out, maintenance and any other activities that may arise. Our local manager will contract with local vendors for lawn care maintenance and snow removal. Units will be rented over the phone, online or in-person with the local manager off-site. We will be utilizing a comprehensive 24-hour video surveillance system that is constantly monitored. We have had great success in our existing markets with this approach at all our facilities.